



Cakes Purchases and Returns policy

As improvement to our service, with large cake orders an appointment is recommended with one of our professional pasticceria staff members. Please call Brunetti Carlton on 9347 2801 for further enquiries and bookings.

1. Cake Decorating

1.1 Decorations on Brunetti Celebration Cakes are subjected to change. Please have a cake consultant refer you to the current decoration.

1.2 All our cakes are delicately individually hand made by one of our highly qualified pastry chefs, therefore decorations may vary slightly.

1.3 Brunetti celebration cakes are readily available to purchase at most of our cafes.

2. Order Procedures

2.1 If you know which cake you would like to order we recommend you pre order through our website via email to orders@brunetti.com.au. Our website does not list our entire range however you can visit us at any of our café locations to view the extensive range.

3. Online Ordering

3.1 Online ordering must be made no less than 48 hours in advance.

3.2 For any orders required within 48 hours please call your nearest Brunetti café location.

4. Returns

4.1 If you are unsatisfied with a product please contact a manager at the store of purchase immediately within 24 hours. Retain a sample of the product with a proof of purchase receipt.